

## GENERAL TERMS AND CONDITIONS

### welcome-ShareLiving Rooms

#### Reservation | Booking

A reservation becomes legally binding as soon as the hotel has received a legally signed duplicate of the accommodation contract from the customer or a booking requiring payment is concluded via an online reservation platform. After receipt of the order, a deposit is due (depending on the length of the rental period). The hotel is obliged to provide the deliveries and services agreed in writing by the agreed deadline. The guest undertakes to accept these and to pay within the agreed period.

#### welcome-ShareLiving Room

The host provides the guest with the respective room for private use. The welcome-ShareLiving Room may only be used for residential purposes and by the persons listed in the accommodation contract. The transfer and / or replacement of a guest by another person / persons within the contract period is expressly not permitted. The guest accepts that the room in question, including equipment and furnishings, remains the property of the host. The house rules of the landlord apply.

#### Right of use

Additional persons are only permitted with the agreement of the host and for an additional charge. The keeping of pets in the welcome-ShareLiving Room is only permitted with the prior written consent of the host. The tenant undertakes to use the rented property only for the contractually agreed purpose (see house rules). Any change of use to the contractually agreed use requires the prior written consent of the host.

#### Term of Contract and Termination | Extension | Cancellation

Premature termination of the contract is only possible with the consent of the landlord, 14 days in advance to the 15th or last of each month. An extension is possible at any time subject to availability with the host's agreement.

- Cancellations up to 21 days before arrival free of charge
- Up to 7 days before arrival 50% of the rent, max. CHF 500.00
- After the deadline 100% of the rent, maximum one month's rent

#### Check-in | Check-out

Check-in is possible from 02:00 pm. An earlier check-in is possible according to availability and after consultation with the host. The rental object will be checked for cleanliness, defects, or damages before arrival. If (contrary to expectations) you have any complaints, please report them immediately to the reception. Check-out must take place by 12:00 noon on the day of departure at the latest. With the agreement of the host, the departure time can be extended for a fee.

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A proud member of  welcome hotels

Hotel Welcome Inn | Holbergstrasse 1 | CH-8302 Kloten | Tel. +41 44 804 75 75  
welcomeinn@welcomehotels.ch | www.hotel-welcomeinn.ch

Gaho AG | Hotel Welcome Inn | Hamelirainstrasse 5 | CH-8302 Kloten | CHE-468.874.557 MWST

### Terms of payment

Both the rent, the deposit and the costs of the final cleaning are due in advance at the latest 7 days before arrival. For rent of several months 1 month's rent.

For bank transfers, please always state the guest's name and booking number

Our bank: CREDIT SUISSE (Switzerland) Ltd.  
Owner: Gaho AG, Hamelirainstraase 5, 8302 Kloten  
Account number: 870573-31-61  
IBAN: CH38 0483 5087 0573 3106 1  
BIC / SWIFT: CRESCHZZ80A  
Clearing number: 4835

If the advance payment is not made on time, 7 days before arrival or if no credit card details are presented for debiting, the host may withdraw from the contract.

The credit card details are to be handed over to the host at the latest at check-in. By signing, the guest agrees that payment arrears will be debited from his/her credit card within one day of the due date.

The host reserves the right to request a deposit of CHF 500.00 from the guest at the start of the rental period as security for the payment of the rent, for any damage to the flat or the furnishings. The deposit will be refunded no later than 10 days after the end of the rental period.

Extras will be charged weekly.

### Duty of care

The guest undertakes to use the rented accommodation made available to him/her with care. In the event of non-compliance with the duty of care, the landlord reserves the right to assert any liability claims against the guest. The guest undertakes to always comply with the house rules. Should the house rules be repeatedly violated and not complied with despite a written warning from the host, the host reserves the right to terminate the contract with immediate effect. In this case, the guest shall not be entitled to any compensation.

### Liability

The liability of the host is excluded in the area not typical for the service and in the case of rectification of defects within a reasonable period of time, insofar as these do not concern essential contractual obligations.

### Applicable law and place of jurisdiction

Swiss law shall apply. Should individual points of the General Terms and terms and conditions are null and void or violate applicable law, this shall not affect the validity of these general terms and conditions. Swiss law shall apply to void terms and conditions or terms and conditions that violate applicable law.

The place of jurisdiction is Bülach. Version 2021

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